



STOP FRAUDULENT SCHOOLS

Since its inception 10 years ago, CAMTC has unapproved 78 schools, denied approval for 6 schools, and taken disciplinary action against others. Many of these “schools” were fraudulent and provided little to none of the education listed on their transcripts – modern day diploma mills. These fraudulent schools steal students from legitimate schools, artificially devalue tuition rates, rob students of an actual education, put massage clients in harm’s way, and make it easier for human trafficking to proliferate.

Many of our investigations start with tips. If you suspect a school may be fraudulent, don’t assume that CAMTC knows or has the evidence to prove it. You can help us crack down on fraudulent schools by:

- Reporting suspicious behavior from other schools, such as:
 - i. Calls asking you to list hours from their school on your transcript
 - ii. Other schools’ transcripts with inconsistencies or misinformation
 - iii. False or questionable advertising (e.g., “CAMTC Approved” when they are not)
 - iv. Unsolicited calls about buying your school
- Reporting suspicious information received from students, such as:
 - i. Students stating another school offered to sell them a transcript
 - ii. Students stating they came to your school because they weren’t receiving the education promised at another school

If you suspect something, get as much information as you can (e.g., first and last names, phone numbers, Caller ID information, dates, times, etc.) and send an email to: complaints@camtc.org. In order for us to determine whether the complaint may warrant investigation, you must:

- Identify yourself by name and contact information. CAMTC DOES NOT INVESTIGATE ANONYMOUS COMPLAINTS
- Identify the name and location of the massage school, individuals involved, and provide as much other information as possible
- Describe the suspicious behavior in detail. If CAMTC decides to investigate the complaint, you (or the student, if that is the case) may be asked and must be willing to:
 - Provide a signed declaration under penalty of perjury
 - Possibly testify to the allegations
 - Explain your relationship with the massage school and/or individuals
 - Provide any other evidence in your possession

CAMTC IS NOT A LAW ENFORCEMENT AGENCY NOR GOVERNMENT AGENCY. IT IS WITHIN THE SOLE DISCRETION OF CAMTC WHETHER OR NOT TO INVESTIGATE OR PURSUE ANY COMPLAINT AGAINST A MESSAGE SCHOOL OR PROFESSIONAL.



GET YOUR STUDENTS CERTIFIED FASTER



CAMTC understands that massage professionals who apply with us want to become certified quickly and that CAMTC Approved Schools have a responsibility to place their graduates soon after completion. To that effect, CAMTC's April 2019 median processing times for a new CAMTC Application for Certification with no background or education issues was 11 days (593 new CAMTC Certificates were mailed in April 2019) and for CAMTC Recertification Applications with no background issues was 7 days.

To improve processing times even further, CAMTC recently conducted a study of new paper application forms and the most common causes for them to be returned to the applicant and thus delayed, indicating that fewer delays occur with electronically submitted applications. Educating your students about these pitfalls will improve application processing times and help applicants obtain CAMTC Certification even more quickly. Please note that totals may exceed 100% because some applications have more than one issue.

New Certification Application Delays

- 45% of the paper applications sent back had affidavit issues (e.g., boxes not checked, no name, no signature, incorrect dates, etc.)

- 14% had incomplete or incongruent information on question 25 (previous work locations)
- 11% involved payment issues (e.g., declined credit card, incomplete information, missing late fee, etc.)
- 11% had incomplete education/school information
- 8% were submitted using the wrong version of the form
- 8% did not include an answer to question 13 (place of birth)
- 8% did not provide complete information on question 15 (previous licenses, registrations and/or permits)

Recertification Application Delays

- 40% had affidavit issues (e.g., boxes not checked; no name; no signature; incorrect dates, etc.)
- 20% applied too early
- 17% payment issues (e.g., declined credit card, incomplete information, missing late fee, etc.)
- 11% wrong version of the form
- 9% did not provide date of birth
- 7% missing or modified pages
- 6% missing work status

WHERE TO FIND SCHOOL APPLICATIONS



Find the Application for School Re-Approval and Application for Change of Staff on our website at:

www.camtc.org/schools/school-owneradministrator/school-login/.

To inquire about Applications for School Approval for new schools or other change applications, please email Joe Bob Smith at: jbsmith@camtc.org.

As a reminder, schools must inform CAMTC of all changes affecting their massage program(s) including, but not limited to, changes to ownership, officers, school name, school address, BPPE approval, curriculum, instructors, authorized transcript signers and administrators.



A. While applicants for CAMTC Certification must have a total minimum of 100 hours of core requirements (Anatomy & Physiology, Contraindications, Health & Hygiene, and Business & Ethics), it is not required that they have the exact same breakdown as CAMTC Approved Massage Programs. That said, when an applicant completed education at multiple schools, CAMTC reviews the education to ensure that it closely resembles that of an approved program. For example, a student may have only completed 62 hours of Anatomy & Physiology, rather than the 64 hours required

Q. CAMTC Approved Massage Programs must meet the following minimum hours of core requirements:

64 hours Anatomy & Physiology, 13 hours Contraindications, 5 hours Health & Hygiene, and 18 hours Business & Ethics (total hours = 100).

If a student has education from more than one school, does he or she have to meet those same core hour requirements?

for CAMTC Approved Massage Programs. This would likely be acceptable. However, if a student only completed 20 hours of Anatomy & Physiology, even though he or she may have 80 hours of the other core subjects, it would likely not be accepted as it is too far from what an approved program would offer. Keep in mind that all education submitted from multiple schools is reviewed as a whole for each individual. Depending on the exact hours and subjects submitted, acceptance of hours may vary from applicant to applicant. CAMTC reserves the right, in its sole discretion, to not accept any or all submitted hours.

CLOSED SCHOOL EDUCATION DEADLINE MOVED

Based on feedback from schools and certification applicants, the CAMTC Board amended the closed schools policy at the May 2019 Board meeting. Previously, effective January 1, 2019, applicants for CAMTC Certification with education from schools closed prior to July 1, 2016, and that did not have a CAMTC Approved School as the custodian of records, had the additional requirement of either: 1) providing proof of current and continuous city and/or county permit(s) to provide massage for compensation, or 2) passing a CAMTC Education Hearing. The date for imposing these requirements has been pushed forward to January 1, 2021. This amendment is being applied retroactively starting on January 1, 2019. This means that all applicants who previously received

notice to comply with these additional requirements have been told they are no longer required to do so.



The CAMTC Monthly Schools Call occurs the **1st Wednesday of every month at 2pm. The next call is: July 3rd.** Calls are open to the public, but participation is prioritized for school owners and administrators. Please have your school related questions ready for the call or email in advance to jbsmith@camtc.org.



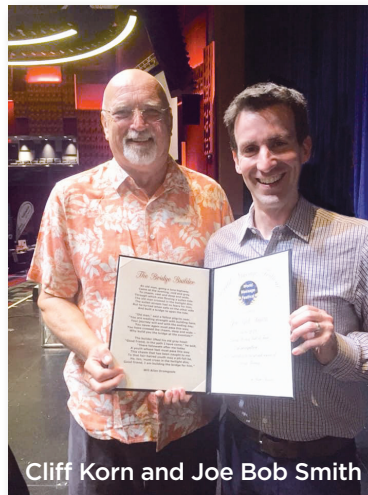
ATTEND A SAC MEETING

The next CAMTC Schools Advisory Committee (SAC) meeting is scheduled for the morning of Wednesday, September 11th, 2019. The next CAMTC Board meeting is scheduled for the afternoon of Wednesday, September 11th, and all day Thursday, September 12th, 2019. All meetings are open to the public. Schedules are subject to change. You can find all current meeting information, as well as minutes and audio for past meetings at:

www.camtc.org/information-about-camtc/meetings/ and scroll down.

WE'RE HERE TO HELP

For School Questions
or Comments,
Joe Bob Smith,
CAMTC Director,
Educational Standards
Division,
can be reached at:
jbsmith@camtc.org



MESSAGE THERAPY HALL OF FAME INDUCTION

Joe Bob Smith, CAMTC Director of Educational Schools Division, attended the World Massage Festival where he was honored to be inducted into the 2019 Massage Therapy Hall of Fame. This recognition

extends beyond just a personal achievement but to CAMTC as well and the work we've done for the past 10 years to protect the public and elevate the massage profession, most specifically through our focus on strengthening minimum education standards and weeding out fraudulent schools.

Missed a CAMTC School Newsletter?

Digital versions of all previous CAMTC School Newsletters can always be found at:
<https://www.camtc.org/information-about-camtc/publications> and scroll down.

California Massage Therapy Council's mission is to protect the public by certifying massage professionals in California that meet the requirements in the law and approving massage programs that meet the minimum standards for training and curriculum.

www.camtc.org